



# BROKER SUPPORT

PALMERHOUSE  
PROPERTIES®

## AGENT RESOURCE CENTER

Agent support is available 24 hours a day, 7 days a week via our online Agent Resource Center (ARC). You can access the ARC via our website by clicking on “Agent Login” at the bottom of our homepage.

## BROKER SUPPORT

Timely and accurate broker support is one of the most important services that PalmerHouse provides its agents. We understand that questions don’t always come up during normal business hours, so we have implemented the following program to meet your after-hour and weekend needs.

## NORMAL HOURS

If you need broker support during normal business hours, **Monday through Friday from 9am to 6pm**, please call **678.949.9105** or email [brokersupport@phatlanta.com](mailto:brokersupport@phatlanta.com)

## AFTER-HOURS

If you need broker support after-hours or on the weekend, please reach out to any of the following Broker Support Specialists. If he/she does not answer, please leave a detailed voicemail message, including the property address. If you do not receive a return call within 30 minutes or if the issue is time sensitive, please feel free to call each Broker Support Specialist until your call is handled. Your first line of support is Angie, Tod & Tom. Your second line is Kevin & Tana.



**Angie Mezza-Smith**  
**404.824.4376**



**Tod Von Brinegar**  
**404.310.8191**



**Tom Ellicott**  
**404.643.6180**



**Kevin Palmer**  
**404.435.8974**



**Tana Brewster**  
**770.378.0394**



**Larry Waters**  
**678.656.8411**

***Agents on the following teams should contact their team leaders first:***

### Ann Boggs and Associates



Ann Boggs  
770.623.8400

### Common Ground Team



Justin Ziegler  
678.408.2473

### Juwai Realty Team



Bridgette  
Freeman  
404.427.8273

### Marshall Berch & Associates



Marshall Berch  
404.591.4457